

Quality Policy Statement



Sewtec Automation is dedicated and committed to uphold a reputation for providing customer focused bespoke automated machine solutions for the fast moving consumer goods industries. Through investment we continuously develop our processes and infrastructure to deliver:

- Products which meets the customers specified capacity and capability requirements whilst complying with relevant compliance obligations
- Partnership with our customers, where we provide training and technical support to maximise their efficient and effective use of our machines within their processes

We are fully committed to comply with the requirements of the ISO 9001: 2015 quality management system standard to continually improve the effectiveness of our integrated management system covering all areas of our business.

This policy provides a framework for establishing and reviewing our objectives. Our current objectives focus on the:

1. Development of the business in line with strategic objectives
2. Continuous Improvement of business process to meet the needs of our customer
3. On time delivery of products and services to meet customers specified requirements
4. Continued achievement of a very low level of customer complaints and good customer feedback
5. Fulfilling all relevant compliance obligations

These objectives are used as a basis to measure and improve our performance ensuring compliance with customer's specified requirements.

The Managing Director has overall responsibility for the implementation of this policy and has given the Technical Director the authority, where applicable, to make independent decisions (i.e. stop production) with regards to the quality of the products and services and/or the effective implementation of the integrated management system. The Sewtec management team will ensure that this policy is consistently implemented in the day to day operations of the business.

Through the review of performance data, the management team will ensure that all employees fully understand how their job roles contribute to the effective implementation of our business activities. Full facilities are afforded to customer's representatives and approving organisations in carrying out assessments of the integrated management system implementation. This policy is available to all interested internal and external parties on request.

This policy reflects the current business structure, size and operation. However, this policy is reviewed for continuing suitability during our management review meetings.

Mark Cook
Managing Director